



ADVANCED HARDWARE TECHNOLOGIES

Manufacturer of
Precision Exit Devices

To our valued customers,

It has been brought to our attention that one of our competitors has been making false and erroneous claims about our products, the AHT 8000 and 9000 series exit devices. Here are the indisputable facts:

1. AHT products meet ALL SAFETY REQUIREMENTS and are certified by UL. See out link to our current UL certification.
2. Our competition claims to have sent our products to an independent testing lab. We have asked both our competitor and the lab to provide some evidence that the product tested was actually ours. We also have asked the lab to verify its testing procedures. However, both have refused to provide us with this information.
3. We have checked the UL website to see if the lab is certified by UL, and it is not listed as holding any UL certificates.
4. Our principals together have 70 years experience in the hardware industry. Our customers can rest assured that we have their best interest at heart.
5. Our competitor also claims that we are trying to market our product as theirs. We want to be very clear here. The absolute last thing AHT wants, is to be associated with this competitor. This competitor is currently in bankruptcy (since January of 2009), and it is impossible for customers to know whether it will emerge to stand behind its products. We intend to always stand behind our products. Our core principles - to manufacture high quality and cost effective products, to engage in sound financial practices and to render superior customer service-remain intact.

The choice is clear. Are you willing to purchase product from a company who has clearly demonstrated its inability to run a financially sound business and relies upon disparaging a competitor to sell its product, or a financially sound company like AHT that pays its vendors on time, does not shirk its financial obligations, and will be around for the long haul. We look forward to many years of mutual success.

Thank you for your time and we appreciate your business,

Sincerely,

Frank Caver, Co-Founder AHT



Durkee Testing Laboratories, Inc

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CUSTOMER: ADVANCED HARDWARE TECH. 1301 SOUTH LEWIS STREET ANAHEIM, CA 92805-6431	CUST. P.O. PO10065	SHIPPER: 	LAB NO. Z1925	LOG NO. 252713A
	SPECIFICATIONS: UL305 std Sec.7 Paragraph 7.2			DATE REC.: 08/20/09
				DATE COMP.: 09/14/09
ITEM	DESCRIPTION			MATERIAL

I-01

Elevated Ambient Exposure Test @ 400deg.F

RECEIVED: (2) SPECIMENS FOR ADVANCED HARDWARE TECHNOLOGIES, IDENTIFIED AS "RIM" AND "CVR"

PROCESS: ONE OF EACH ABOVE MENTIONED PRODUCT WAS PLACED IN ONE OVEN LOAD. SPECIMENS WERE SOAKED AT 400 deg. F FOR A PERIOD OF SEVEN HOURS. AFTER EXPOSURE AND IMMEDIATELY AFTER REMOVING SUBJECT PARTS FROM THE OVEN, EACH WAS ACTUATED TO VERIFY THEY FUNCTION AS INTENDED AT THE ELEVATED TEMPERATURE AND THAT THE EXPOSURE RESULTED IN NO MECHANICAL MALFUNCTION OF THE DEVICE, WITH THE FOLLOWING RESULTS:

BOTH PARTS SUBMITTED FUNCTIONED AS INTENDED, WITH NO EVIDENCE OF MELTING, DISTORTION, WARPAGE OR SHRINKAGE. ALL PARTS OF THE DEVICE FUNCTIONED AS THEY DID BEFORE EXPOSURE.

SUMMARY: BOTH PARTS SUBMITTED PASS THIS TEST



The recording of false, fictitious or fraudulent statements or entries on the test report may be punished as a felony under federal law.

Results Provided on This Certified Test Report are Not Part of the Scope of Accreditation to ISO 17025 and NADCAP AC 7101.

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Respectfully Submitted,

By: 
ALAN HAMBLEY
MECHANICAL SUPERVISOR